***Zianny Galeano***

*Tel: (647) 453-3043*

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Information Technology Professional with extensive experience as Systems Analyst/Developer. Registered iOS Developer. Strong analytical and development skills. Efficient and flexible team player through all the stages of the software development life cycle (SDLC). Able to work independently. Excellent interpersonal and communication skills. Quick learner who is results oriented not only with my education but in my trouble shooting skills as well. Fluent in English and Spanish (mother tongue).

**Professional Experience**

**HSBC, Vancouver, BC (100% Remote)** Mar/*2023 - May/2023*

***iOS Developer, Contractor*** Worked on the HSBC Move Money framework for Global banking application.

* Worked on new requirements for project Zelle in US market.

***Environment****: iOS 13 and up, XCode 14.2, iOS Simulator, RESTful / JSON, Swift, Agile, GIT, Jira, Confluence, XCTest*

**TD, Toronto, ON (100% Remote)** Jun/2022 - Aug/2022

***iOS Developer, Contractor*** Worked on the TD banking application.

* Worked on adjusting functionalities to use dynamic types in the Investment framework (handling larger accessibility sizes texts)
* Participated in the implementation of Transfers from Outside TD to a TD investment account.

***Environment****: iOS 12 and up, XCode 13.4, iOS Simulator, JSON, RESTful / JSON, Swift 5.1, Agile, GIT, Jira, Confluence*

**HSBC, Vancouver, BC (100% Remote)** Dec/*2020 - Jun/2022*

***iOS Developer, Contractor*** Worked on the HSBC Global banking application, which supports over 20 countries, in a collaborative environment across different times zones all over the world.

* Worked on new requirements and bug fixes in Accounts framework, for United Kingdom market.
* Migrated Analytics framework (Tealium), affecting all markets.
* Implemented Transfers and Contributions for Investments accounts, in Canadian market.
* Implemented Investments feature for US market.

***Environment****: iOS 12 and up, XCode 12.x and 13, iOS Simulator, JSON, RESTful / JSON, Swift 5.1, Agile, GIT, Jira, Confluence*

**Connected, Toronto, ON (100% Remote since March)** Jan/*2020 - Jun/2020*

***iOS Developer, Contractor***

Worked on an audio devices management (speakers, headphones, soundbars) and audio streaming app (Spotify, SiriusXM, TuneIn) for BOSE (client located in Boston, USA).

***Environment****: iOS 12-13.x, XCode 11.x, iOS Simulator, Storyboards, Auto Layout, JSON, RESTful / JSON, Swift 5.1, RxSwift, MVVM-C, Nimble/Quick, Agile, GIT, Jira*

**RBC, Toronto, ON**  *May/2018 - Oct/2019*

***iOS Developer, Contractor***

* Implemented Chatbot feature (NOMI).
* Worked on bug fixes.

***Environment****: iOS 11 up, XCode9 -11, Objective-C, Swift 4-5, XCTest, Agile, GIT, Jira*

**CIBC, Toronto, ON** Jun*/2015 - March/2018*

***iOS Developer, Contractor***

* iOS Team lead for Open Account Project:
  + - Designed/created a framework that allows screens to be generated dynamically from data provided by Backend.
    - Created individual components to be used on different screens.
* Carry out requirements reviews, design reviews and code reviews.
* Worked on new functionalities for Apple Watch, Apple Pay and Touch ID.
* Implemented Request Money flow - eTransfers.
* Implemented several UI changes for Account’s Details.

***Environment****: MAC OS X, iOS 8 up, XCode7-9, iOS Simulator, Storyboards, JSON, RESTful Webservices, Apple Watch, Touch Id / Biometrics, Apple Pay, Objective-C, Swift 3.2 and 4, Auto Layout (size classes), Agile environment, GIT, Jira*

**InVivo Communications, Toronto, ON** Nov*/2014 - Jan/2015*

***iOS Developer, Contractor***

* + Created POC for a Health Care application to be used in USA hospitals.
* Collect, organize, and analyze data to summarize findings and develop conclusions and recommendations.
  + Optimize access to local data.
  + Build application from scratch.
  + Lead small team of developers.
  + Perform code analysis, unit testing, code optimization and integrate any code changes.

***Environment****: MAC OS X, iOS 7 up, XCode6.X, iOS Simulator, Storyboards, SQLite*

**Moneris Solutions, Etobicoke, ON** *Dec/2013 - Sep/2014*

***Mobile Developer, Contractor***

* Code, test and troubleshoot iOS and Android applications.
  + Troubleshoot and debug software to determine the cause of errors and action plans to address them.
  + Conduct research and do proof of concepts.
  + Analyze and identify system issues and recommend system enhancements or fixes.
  + Manage and participate in the life cycle of our product system releases and system enhancements.
  + Participate in new feature requirement discussions and requirement creation.

**First Media Group Inc, Etobicoke, ON** *Oct/2013 - Nov/2013*

***iOS Developer***

* + Created iPad version of iPhone application.
  + Executed re-branding of existing apps for future releases.
  + Refactored some elements of current iPhone application.

***Environment****: MAC OS X, iOS 7, XCode 5.X, iOS Simulator, Apple Push Notification, Storyboards, CoreData, Grand Central Dispatcher, RESTful Webservices, JSON, Core Audio, Core Location*

**Maritz Canada Inc, Mississauga, ON** *Sep/2012 - Oct/2012*

***iOS Developer, Contractor***

* + Customized a couple of iPad applications to use different languages and configurations (Ford’s sales assistant iPad application and Honda’s training iPad app).
* Created generic app to received notifications using Xtify.

***Environment****: MAC OS X, iOS 6, XCode 4.5.1, iOS Simulator, Xtify Push Notification*

**SOCAN, Toronto**

***Applications/Data Warehouse/BI Developer*** *Jul/2011 - Sep/2013*

* Troubleshooting of SOCAN's iOS application.
* Performed analysis of business requirements for new or existing reports (MicroStrategy, Crystal Reports, Oracle Discoverer).
* Investigated and resolved data quality issues and enhancement - periodically reconcile data to ensure accuracy and integrity in data warehouse.
* Prepare functional and technical documentation for Data Warehouse & operational data store.
* Documented, developed, coded, tested, debugged and implemented new software or enhancements to an in-house application.
* Create plans, test files, and scripts for data warehouse testing, ranging from unit to integration testing.
* Assisted with user acceptance testing to resolve development issues resulting from the testing.
* Design and implement Operational Data Store database structures.
* Develop Data Warehouse & Operational Data Store process models, including sourcing, loading, transformation, and extraction.

***Environment:*** *Oracle 10g, Oracle Business Intelligence Tools 10g (10.1.2): Oracle BI Discoverer Desktop and Oracle BI Discoverer Administrator, Oracle Developer v.10 (Forms/Reports), Oracle Repository Object Navigator, PL/SQL, Toad 9.7.2, Crystal Reports XI, Informatica Power Center 8.6.1, MicroStrategy 9.0.1, Unix, XCode*

**Ispire Technology, Saint John, NB** *Aug/2010 - Feb/2011*

***Systems Developer/Analyst***

* Maintenance of Wellness Java Web Application (Java 1.4, J2EE: Servlets, JSP).
* Developed a timer control tickets module for Ispire in Visual Studio 2010 - SQL Server 2008 (stored procedures, functions, queries).
* Maintenance of Manufacturing application in Visual Studio 2003.

***Environment****: Java 1.4, J2EE (Servlets, JSP), HTML, CSS, Javascript, Tortoise SVN, Eclipse Helios, Tomcat 4.1, SQL, Visual Studio 2003, Visual Studio 2010, PostgreSQL 8.4, pgAdmin3, SQL Server 2003, SQL Server 2005, SQL Management Studio, IIS, SQL Reporting Services 2005, KASEYA, VirtualBox, WMware, Windows, Mac OS X, Linux*

**BAC San José Bank – Costa Rica** *Aug/2009 – Sept/2009*

***Senior Systems Engineer (Worked remotely from Saint John, NB, Canada)***

* Gathered, analyzed, documented, developed, tested and deployed requirements for a new feature for Pension Plan Management System.

***Environment***: *ORACLE DB 10g, PL/SQL, Oracle Developer/2000 v.6i (Forms, Reports), Toad 9.5, Visual Source Safe, VPN*

**BAC San José Bank – Costa Rica** *Aug/2004 – Nov/2008*

***Senior Systems Engineer***

* Worked on new features and bug fixes for Pension Plan Management System (PENSION 2000).

***Environment****: ORACLE DB 9i - 10g, ORACLE Developer (Forms, Reports) v.1.5.1, v.2.1 and v.6i, Toad (v.7 – v.9.5), PL/SQL, triggers, packages, store procedures, functions, views, bulk processing, process optimization, performance tuning, Java, XML, HTML, CSS, Dreamweaver, MQ Series, UML, StarTeam, Visual Source Safe, Visio*

**STEIN Pharmaceutical Laboratory – Costa Rica** *Feb/2001 – Aug/2004*

***Systems Developer*/*Analyst***

* Worked on new features and bug fixes to the following systems: *Total Production Management, Finance/Accounting, Human Resources and Supply Chain Management.*
* Reviewed and tuned SQL and PL/SQL code.

***Environment****: ORACLE DB 8i, ORACLE Developer/2000: v.1.5.1, v.2.1 and v.6i (Forms, Reports, Graphics), Oracle Discoverer, Oracle Discoverer Administrator, Toad, PL/SQL, triggers, packages, store procedures, functions, views, process optimization, performance tuning*

***Consultant*** *May/2000 – Feb/2001*

**ArtinSoft S.A. – Costa Rica**

* Developed new enhancements and modifications to Total Production Management System (TPM).

***Environment:*** *ORACLE Developer/2000: v.1.5.1, v.2.1 (Forms, Reports, Graphics), Toad, PL/SQL*

***Systems Developer*/Analyst** *July/1997 – May/2000*

**Crédito Agrícola de Cartago Bank – Costa Rica**

✓ Worked in a pilot project, as part of a team, analyzed, designed and implemented a new system: “Chip Debit Card”, integrated with an outsourced system

✓ Analyzed, designed, developed new enhancements and modifications to the Debit Accounts Management System

***Environment****: Sybase, DBArtisan, Visual Basic, Crystal Reports*

***Education***

Bachelor’s Degree, Instituto Tecnológico de Costa Rica 1997

*Computing Engineer with Major in Information Systems*

Bachelor’s Degree, Central University - Costa Rica 2001

*Business Administrator with Major in Information Technology Management*